

Ramakrishna Mission Residential College (Autonomous)

Narendrapur

Students Satisfaction Survey

2018-2019

Note : Following 10 questions were given to the students where they were asked to answer on 5 point scale.

Apart from that the 11th point was kept for general comments.

More than 40% students have responded and this was completely an anonymous process.

1	2	3	4	5	6	7	8	9	10	Comments
How much of the syllabus was covered in the class?	How well did the teachers prepare for the classes?	How well were the teachers able to communicate?	The teacher's approach to teaching can best be described as	Fairness of the internal evaluation process by the teachers.	Was your performance in assignments discussed with you?	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	The teachers illustrate the concepts through examples and applications.	The overall quality of teaching-learning process in your institute is very good.	Give three observation / suggestions to improve the overall teaching – learning experience in your institution.
85 to 100%	Thoroughly	Always effective	Excellent	Always fair	Every time	Regularly	Significantly	Every time	Strongly Agree	It's already very good
85 to 100%	Thoroughly	Always effective	Excellent	Always fair	Every time	Regularly	Significantly	Every time	Strongly Agree	It was a fantastic experience and the lessons learned will be helping me throughout my life.
85 to 100%	Thoroughly	Always effective	Excellent	Always fair	Every time	Sometimes	Significantly	Every time	Strongly Agree	Teaching procedure in my department(Statistics) was good enough and very helpful. Only one input I want to give, few commonly used programming languages like R or Python can be included in the syllabus. That will be quite helpful in our practical and project work.
85 to 100%	Thoroughly	Always effective	Excellent	Always fair	Every time	Often	Significantly	Every time	Strongly Agree	No such suggestion are required for our department , Just some one have to follow what teachers saythat's all
85 to 100%	Thoroughly	Always effective	Excellent	Always fair	Usually	Never	Very well	Every time	Strongly Agree	1. The dept. Of computer science should have atleast 4 labs ,as we have M.Sc degree course also, but we have only 3. 2. There should be a placement cell for the students who are persuing masters degree in the college.
85 to 100%	Thoroughly	Always effective	Excellent	Always fair	Usually	Regularly	Significantly	Every time	Strongly Agree	All is good
85 to 100%	Satisfactorily	Always effective	Very good	Always fair	Every time	Rarely	Very well	Usually	Agree	1) Promoting internship, 2) Separate Practical Based Assignment, 3) Separate Classes for Entrance Examination.

85 to 100%	Satisfactorily	Always effective	Very good	Always fair	Every time	Rarely	Very well	Usually	Agree	<p>1. For the economics department, it would be better for us if we got introduced to programming languages like R and Python.</p> <p>2. It would be better for us if we got some direct guidance on PG entrances from college.</p>
85 to 100%	Satisfactorily	Always effective	Very good	Always fair	Usually	Rarely	Very well	Usually	Agree	There should be more emphasis on practical implementation of the theoretical concepts taught in the class. Also, topics like programming should be included and taught extensively and seriously.
85 to 100%	Thoroughly	Always effective	Excellent	Always fair	Usually	Sometimes	Significantly	Every time	Strongly Agree	Please allow laptops atleast for Computer Science Students.
85 to 100%	Satisfactorily	Always effective	Very good	Always fair	Usually	Sometimes	Very well	Usually	Agree	<p>1) I don't encourage the concept of banning mobile phones. Since we don't have opportunities to use laptop, mobile phones are essential.</p> <p>2) I will mention about math pass exams. Teachers will have to remember that not all students are from physics or statistics. Sometimes standard of question is bit high.</p>
85 to 100%	Satisfactorily	Always effective	Very good	Always fair	Every time	Rarely	Significantly	Every time	Agree	<p>1 . The (Mathematics) syllabus is not good , it should be changed .</p> <p>2. Teachers are friendly and very supportive .</p> <p>3. I enjoy the learning process , we don't need any private tuton for the syllabus which is somehow mandatory for many other even good institutes in west bengal .</p>
85 to 100%	Thoroughly	Always effective	Very good	Always fair	Usually	Often	Significantly	Every time	Strongly Agree	The syllabus should be moderised a bit. Should arrange more talks and seminars by prominent speakers on subjects. Nothing more to be said.
85 to 100%	Satisfactorily	Always effective	Excellent	Always fair	Usually	Never	Significantly	Every time	Strongly Agree	<p>1. The syllabus should be upgraded a little bit.</p> <p>2. It will be great if things like student-exchange program happen.</p> <p>3. Students should be made aware about various higher studies domains, not only traditional ones.</p>

70 to 84%	Satisfactorily	Just satisfactorily	Very good	Usually fair	Usually	Rarely	Very well	Usually	Agree	Increase no of teachers in each room for all students would be good, The college doesn't conduct internships I hope they will think of this idea in future.
85 to 100%	Thoroughly	Always effective	Very good	Always fair	Usually	Sometimes	Very well	Every time	Agree	1) They are always ready to help students. 2) I think need more tutorial class for competitive examination. 3) students should follow books rather than notes..
85 to 100%	Thoroughly	Always effective	Excellent	Always fair	Usually	Rarely	Very well	Every time	Strongly Agree	Chemistry labs must be modernized with introductory exposure to new technique like NMR, IR spectroscopy.. Physical chemistry lab especially requires more attention.
85 to 100%	Thoroughly	Always effective	Excellent	Always fair	Every time	Regularly	Significantly	Every time	Strongly Agree	My learning experiences is excellent
85 to 100%	Satisfactorily	Always effective	Very good	Always fair	Occasionally/Sometimes	Sometimes	Moderately	Every time	Agree	1 . Institute should arrange seminar lectures compulsorily in every department atleast once in 3 months . 2 . Institute should leave students to attend seminar lectures in other colleges . 3 . Institute's syllabus should include some more topics in various subjects . This will be helpful for students who will be going to various premier institutes of India in future .(Though the present syllabus is good enough with respect to many of other colleges in India but inclusion of those topics will be so helpful for students and we also gave our opinion in this issue and they have promised to do so .)

85 to 100%	Satisfactorily	Sometimes effective	Very good	Usually fair	Every time	Sometimes	Very well	Every time	Agree	<p>1. The college should be equipped with professional career counselors, who will guide the students with non-academic career prospects. The students therefore can better decide with career opportunities after they complete their respective graduate or postgraduate course.</p> <p>2. The department must take the responsibility to aid the deserving students clear the entrance of higher educational institutes if they plan to continue their academic studies.</p> <p>3. A noticeable percentage of the fund must be spent on the department libraries and the college library.</p>
85 to 100%	Satisfactorily	Just satisfactorily	Very good	Always fair	Every time	Often	Significantly	Usually	Agree	<p>As a student of Mathematical stream I just wanted the syllabus a little bit changed somewhere like : some essence of Topology and specially some taste of Discrete Mathematics could have been designed as opposed to going well deep into the Group Theory or into the Ring Theory .The improvement in Discrete Mathematics will flourish our knowledge to get into the way leading to the very rich and vast arena of Theoretical Computer Science .</p> <p>With regards,</p> <p>Sujay Mallick</p>
85 to 100%	Thoroughly	Always effective	Excellent	Usually fair	Every time	Regularly	Very well	Usually	Agree	<p>They should give much time to the students for learning instead of focusing on the religious practices in the hostel.</p>
85 to 100%	Satisfactorily	Just satisfactorily	Very good	Always fair	Occasionally/Sometimes	Regularly	Very well	Usually	Agree	<p>1. Required to Increase laboratory facilities in specially Computer Science department.</p> <p>2. Allow laptops for project work.</p> <p>3. Arrange some placement opportunities for students after graduation.</p>

85 to 100%	Satisfactorily	Just satisfactorily	Very good	Always fair	Occasionally/Sometimes	Regularly	Very well	Usually	Agree	1. Required to Increase laboratory facilities in specially Computer Science department. 2. Allow laptops for project work. 3. Arrange some placement opportunities for students after graduation.
85 to 100%	Thoroughly	Always effective	Very good	Always fair	Occasionally/Sometimes	Sometimes	Significantly	Usually	Strongly Agree	If computer programming is introduced to Undergraduate Chemistry students, it will be helpful. If models could be used explicitly for teaching, then 3D visualisation will improve.
85 to 100%	Thoroughly	Always effective	Excellent	Always fair	Every time	Often	Significantly	Every time	Strongly Agree	Everything is fine
85 to 100%	Thoroughly	Always effective	Excellent	Usually fair	Usually	Sometimes	Significantly	Usually	Strongly Agree	1. More importance needs to be given on computer related applications. 2. Use of digital medium to teach in college may be increased. 3. Student - teacher meeting (departmentwise) may be organised in final year to guide students on future plans and how to achieve them.
85 to 100%	Thoroughly	Always effective	Excellent	Always fair	Every time	Regularly	Significantly	Every time	Strongly Agree	1. It will be more effective if the interaction between the seniors are very much strong. 2. All the students should be careful. 3. If the hostel management system are more developed than before then all the students will be more successful.
85 to 100%	Satisfactorily	Always effective	Very good	Always fair	Every time	Regularly	Significantly	Every time	Strongly Agree	1) For physics at least, computational physics courses better be made extensive as students often face trouble when joining higher courses. 2) Audio-visual and demonstration based teaching are being suggested. 3) Promote group projects as part of curriculum.
85 to 100%	Satisfactorily	Always effective	Very good	Always fair	Every time	Regularly	Significantly	Every time	Agree	All good
85 to 100%	Poorly	Sometimes effective	Good	Always fair	Rarely	Never	Very well	Occasionally/Sometimes	Neutral	(1) some of the department teachers are not so good. (2) but few teachers are really helpful in theory class as well as in practical classes. (3) friends and mahraja are really helpful.

85 to 100%	Satisfactorily	Sometimes effective	Good	Sometimes unfair	Never	Often	Moderately	Occasionally/Sometimes	Neutral	Try to be student friendly, be kind to students, and above all, feel their emotions.
85 to 100%	Satisfactorily	Always effective	Very good	Always fair	Usually	Regularly	Significantly	Every time	Strongly Agree	.Include different maps in various classrooms in dept of history
85 to 100%	Satisfactorily	Always effective	Very good	Always fair	Usually	Regularly	Significantly	Every time	Strongly Agree	.Include different maps in various classrooms in dept of history
70 to 84%	Satisfactorily	Sometimes effective	Good	Usually fair	Every time	Regularly	Significantly	Every time	Disagree	<p>♦ Syllabus (in Dept of Maths) must be in alliance with the syllabi of Entrance exams for M.Sc (tifr, jam, mmath etc) ;</p> <p>Many parts are ignored and don't have sufficient profs to teach it .</p> <p>♦ Dept (Maths) should recruit skilled and experienced profs for teaching Higher Analysis, Geometry and Topology ;</p> <p>These are quintessential topics that are mostly overlooked in our Department .</p> <p>♦ At the foremost, students should be allowed to use smartphones atleast from 4th sem because those are extremely useful for preparation of Entrances in final year , for seeing solutions of problems and exam materials.</p> <p>And its not always</p>

85 to 100%	Satisfactorily	Always effective	Excellent	Usually fair	Usually	Sometimes	Significantly	Every time	Strongly Agree	1. Android Mobile with good internet (if needed then campus's own internet with only needful allowance) should be allowed because many times we need to search and if we want to search something imp. in night during studies, we can't go to E-Library which is obviously not possible in midnight. Apart from regular course, if institute give any scope for preparation for JAM/JEST/TIFR/CMJ etc that will be grateful for students. If atleast 10 mock test can be taken, that is also big thing! 2. Internship/ Project outside leave should b given if needed thoroughly as well as these type practice would actually help the student's mentality towards good PhD possibly in abroad. So, students should be given outside approach from institutions . So
85 to 100%	Thoroughly	Always effective	Very good	Always fair	Every time	Often	Very well	Every time	Strongly Agree	1. Use of better models in class 2. Having balance between practical and theory classes. 3. Encouraging more computer based learning
85 to 100%	Satisfactorily	Sometimes effective	Very good	Always fair	Usually	Often	Very well	Every time	Agree	1. Emphasize on practical classes, 2. Improve quality of teaching in Real Analysis in Mathematics department, 3. Increase village visit to improve social accountability among students.
70 to 84%	Satisfactorily	Sometimes effective	Very good	Always fair	Every time	Rarely	Moderately	Usually	Neutral	Please try to improve the syllabus. Please give the permission to use smartphone after 2nd Year.It is very helpful
85 to 100%	Satisfactorily	Always effective	Very good	Usually fair	Every time	Sometimes	Significantly	Every time	Agree	To teach the subject little bit out of syllabus. To help the students to prepare for other exams.

										<p>1. A more liberal approach in allowing students to visit seminars even if they are the audience which could significantly boost their confidence in paper presentations in the near future</p> <p>2. Institute should allow the students to use the modern technology for their academic purpose. College amenities are not always available in times of need.</p>
85 to 100%	Thoroughly	Always effective	Excellent	Always fair	Usually	Often	Significantly	Every time	Strongly Agree	
85 to 100%	Thoroughly	Just satisfactorily	Very good	Usually fair	Never	Rarely	Significantly	Usually	Agree	Teacher's should be much more frank with students
85 to 100%	Thoroughly	Always effective	Excellent	Usually fair	Every time	Often	Significantly	Every time	Strongly Agree	<p>There is no doubt that the infrastructure and the way of teaching are excellent. But in my opinion, in these days of technology, they should allow smart phone or laptop within the campus so that the e-learning could be available 24*7 to each and every student.</p>
85 to 100%	Thoroughly	Always effective	Very good	Always fair	Every time	Sometimes	Significantly	Usually	Strongly Agree	<p>1) The college library should be made openly accessible for the students. Despite having a good library, the students can't search for required books in the shelves itself freely, and has to restrict himself to an online catalog.</p> <p>2) Encourage students to attend seminar lectures in other institutions.</p> <p>3) The hostels should have WiFi facilities, because they have become a necessity, and also laptops because they will definitely improve the educational aspect. For any academic reason, a student has to go to the cyber cafe, or the e-room which is only open till 8 pm.</p>

85 to 100%	Thoroughly	Always effective	Excellent	Always fair	Every time	Often	Significantly	Every time	Strongly Agree	1. Students must be allowed smartphones and laptops for cs department to complete their practical or project works, if not, arrangements must be made in the common room of the hostels .It is very hectic to be at the e-library all the time for internet access. 2. There are not enough copy of particular books needed according to the syllabus in the library. They ask to share within ourselves which is problematic during exam time. 3. Syllabus can be updated more based on industrial requirement.
85 to 100%	Satisfactorily	Always effective	Very good	Always fair	Usually	Sometimes	Very well	Usually	Strongly Agree	The proper use of technology can be very effective in improving the teaching and learning experience in college.
85 to 100%	Thoroughly	Always effective	Excellent	Always fair	Every time	Never	Moderately	Every time	Strongly Agree	Teaching is very good but lack of modern technology at hand like laptop and cellular android phones are prohibited which seriously stunts the growth of academic abilities.
85 to 100%	Thoroughly	Always effective	Excellent	Always fair	Usually	Rarely	Moderately	Every time	Strongly Agree	Laptop should be allowed in hostels for Computer Science students.
85 to 100%	Poorly	Just satisfactorily	Fair	Usually fair	Occasionally/Sometimes	Sometimes	Marginally	Rarely	Neutral	Teachers should be more dedicated and interactive in clearing concepts.
85 to 100%	Thoroughly	Always effective	Excellent	Always fair	Every time	Regularly	Significantly	Every time	Strongly Agree	1) Students must not jump between too many books, rather stick to few books and if they get stuck repeatedly discuss with teachers. 2) For any query, students must approach teachers. 3) Some students may not qualify for sponsored internships outside the institution, for them, they must repeatedly approach our teachers itself for internships. Any form of internship (original project, report writing, etc.) helps to emphasize your capabilities when one steps out of the campus.

85 to 100%	Satisfactorily	Sometimes effective	Good	Usually unfair	Rarely	Never	Very well	Usually	Neutral	1.Include Good Faculty Members 2.Exclude some low performing teachers 3.Improve the assessment quality, sometime biased assessment trouble our careers. 4.To include more assignments during classes, renew syllabus structure which improves students result in all india examinations.
70 to 84%	Thoroughly	Always effective	Excellent	Always fair	Every time	Often	Significantly	Every time	Strongly Agree	1.Increase the number of teachers 2.In the Library Sanskrit Books Increase
70 to 84%	Thoroughly	Always effective	Excellent	Always fair	Every time	Often	Significantly	Every time	Strongly Agree	1.Increase the number of teachers 2.In the Library Sanskrit Books Increase
85 to 100%	Thoroughly	Always effective	Very good	Always fair	Occasionally/Sometimes	Often	Very well	Usually	Agree	1. It will be better if students are provided sufficient number of assignments in each topic for practice and understanding the topic well. 2. Also the students will be benefited if there are some extra classes / mock tests for the competitive exams like JAM, TIFR, ISI, CMI entrance etc.
85 to 100%	Satisfactorily	Sometimes effective	Excellent	Usually fair	Usually	Rarely	Not at all	Every time	Agree	1. Establishment of a Placement cell should be the biggest concern now. I don't really think that needs an explanation. If your eyes are open you know the college needs one. 2. Allow Laptops And Smartphones as without them a student cannot cope up with the outside environment as the online exposure to internships and fellowships are important and play a crucial part in career. 3. No morning prayer for PG and UG(specifically 3rd yr) as they are mostly busy with the projects, internships and exams.
85 to 100%	Thoroughly	Always effective	Excellent	Always fair	Every time	Sometimes	Significantly	Every time	Strongly Agree	No such suggestion, as the system is already very very effective
85 to 100%	Satisfactorily	Just satisfactorily	Good	Sometimes unfair	Never	Sometimes	Moderately	Usually	Neutral	Everything is fine.
85 to 100%	Satisfactorily	Just satisfactorily	Good	Sometimes unfair	Never	Sometimes	Moderately	Usually	Neutral	Everything is fine.
85 to 100%	Satisfactorily	Always effective	Very good	Usually fair	Every time	Often	Moderately	Usually	Agree	Syllabus must be updated accordingly. Must incorporate computer languages.

85 to 100%	Satisfactorily	Always effective	Very good	Always fair	Usually	Sometimes	Very well	Every time	Strongly Agree	Overall experience is very good, hope there will be more faculties and more research opportunities
85 to 100%	Thoroughly	Always effective	Excellent	Always fair	Every time	Regularly	Significantly	Every time	Strongly Agree	1. Easy access to ebooks and online learning 2. Development in laboratories 3. There is an excellent bonding between the students and Teachers
85 to 100%	Satisfactorily	Always effective	Good	Always fair	Occasionally/Sometimes	Rarely	Very well	Usually	Agree	Some of the teachers are really good ..a few teacher need improvement in the technique of teaching so that student find interest on that topic.
85 to 100%	Thoroughly	Always effective	Excellent	Always fair	Every time	Sometimes	Very well	Usually	Strongly Agree	1)We have really great teachers in this college who are learning regularly to improve themselves as well as to upgrade the course they teach us. They should keep these best practices. 2)Some professors are much easy to communicate, to share , understanding compared to others . Their method of teaching, organizing the course work are very much well compared to some. If feedbacks can be collected from current students and act on well on the constructive criticisms then it may turn out to be helpful for all. But TRUE feedbacks must be collected, may be, by some unique strategy. 3)If possible, coming out of the formal way , instead of giving advice , teachers can help students by understanding their reason
85 to 100%	Satisfactorily	Always effective	Very good	Sometimes unfair	Usually	Often	Significantly	Usually	Agree	The Institute has calm premises to be most attractive. Though the prayer and other pressures(strictness of prayers,and sometimes beating by bhaban heads for illogical reasons is very unsatisfactory) should be reduced from second year for donating more times to study,as far i think.However the Teachers are very friendly.

85 to 100%	Thoroughly	Always effective	Excellent	Always fair	Every time	Sometimes	Significantly	Every time	Strongly Agree	1. Include programming language (R/ python)in syllabus of statistics Hons. 2. Start taking Mock test for competitive exams.
85 to 100%	Satisfactorily	Sometimes effective	Very good	Always fair	Usually	Sometimes	Significantly	Usually	Agree	1. There should be tutorial classes for some topics for better understanding. 2. There should be doubt clearing sessions on a regular basis. 3. There should be more exposure to the research-oriented fields and opportunities.
85 to 100%	Thoroughly	Always effective	Excellent	Always fair	Usually	Often	Very well	Every time	Agree	1. More field visit opportunities would be very efficient 2. More practical oriented classes would be much helpful 3. Audio-visual references are in abundance ; continuation of which would work for the greater good of the students
85 to 100%	Thoroughly	Always effective	Excellent	Always fair	Every time	Regularly	Significantly	Every time	Strongly Agree	Need good professor in some department
85 to 100%	Thoroughly	Always effective	Excellent	Always fair	Every time	Regularly	Significantly	Every time	Strongly Agree	1.Improve Teachers Faculty 2.Increase Sanskrit Books 3.Allow all students to enter the library
85 to 100%	Thoroughly	Always effective	Excellent	Always fair	Every time	Sometimes	Moderately	Every time	Strongly Agree	1. placement council should be enhanced along with internships. 2. Computer Systems should be made easy available for students with internet facility. If possible laptops should be allowed. otherwise there should be well condition computer labs in every hostel. 3. educational tours must be increased for better interaction and interest growing purposes among students.
85 to 100%	Thoroughly	Always effective	Very good	Always fair	Every time	Sometimes	Significantly	Every time	Strongly Agree	Arrange seminar, improve practical instruments and skills.
85 to 100%	Satisfactorily	Always effective	Excellent	Always fair	Every time	Regularly	Significantly	Every time	Strongly Agree	1. Very good instruction

Analysis :

1. The college has noted that although coverage of the syllabus was very good, the teaching method needs to be improved.
2. Teaching methods are required to be improved.
3. Many students feel that academic ambience and teaching learning are very good in this institution.

Action Taken Report :

1. The College has discussed it in its different bodies.
2. ICT was improved.
3. Project works etc were incorporated.

Swami Bhudebananda
Principal